



General FAQs | Free Student Day FAQs

## FREQUENTLY ASKED QUESTIONS

### General FAQs

**Q: Where can I get tickets?**

**A:** All-Access Passes and general-admission tickets can be purchased in advance through the Museum website or by phone at (504) 528-1944.

General-admission tickets will also be available at the entry gate each day.

Cash is preferred, but Visa, MasterCard, American Express, and Discover will be accepted.

Discounted admission is available for preregistered groups. Contact Group Sales at 504-528-1944 x 222 to register.

The Commemorative Air Force does sell rides on several WWII aircraft. The price varies from airplane to airplane. The quickest way to get current prices and schedules is to visit the CAF's website. This site also provides a link to booking from individual aircraft pages linked from the aircraft listings on this site.

**Q: Can I leave and reenter the Air Show?**

**A:** Yes. Upon entry, you will receive an armband that will allow reentry. Tickets are only valid for the day they are purchased.

**Q: How do I see PT-305?**

**A:** Access to dockside tours of PT-305 are included in your general-admission ticket. Please go to the main ticketing gate where you entered to receive your wristband. There will be shuttles running on continuous loops to the PT-305 boathouse and back to the main entrance of the show.

**Q: What does the All-Access Pass include?**

**A:** All-Access Pass:

- + Access to the Flightline VIP Chalet: Attendees can enjoy premium viewing space, a tented area, catered food and beverage, VIP tours of aircraft on the ground, and interactions with WWII veterans.
- + Bring kids under 21 inside the VIP area for a discounted price of \$50 (\$100 for three-day pass)!
- + Access to the WWII Air, Sea & Land Festival on October 12, October 13, and October 14 if a three-day pass is purchased.
- + Free parking
- + Designated PT-305 dockside tour between 3:30 p.m. – 5:00 p.m.
- + Access to the Flightline VIP area. Guests will enjoy the following benefits inside the VIP area:
- + Private walk-through of the top aircraft at the show. TBD, check in closer to show time for a full list of VIP airplane tours.

**Q: How much is parking?**

**A:** Parking is complimentary. A limited number of handicap parking spots will be available near the main entrance.

**Q: Is the area wheelchair accessible?**

**A:** The area is primarily on concrete with easy access for wheelchairs and scooters. There are a few grass areas to traverse during the show. We do our best to work with the airport to have that area cut down as low as possible. Rain can be a factor that makes those areas impassable. ADA-compliant restroom facilities will also be available.

**Q: What is the schedule of events for the Wedell Hangar Stage area?**

**A:** Daily Hangar Stage Schedule:

Please check back closer to showtime for an exact schedule. We do expect the Museum Victory Belles to perform, along with our Frank Sinatra reenactor, Spencer Racca. Veteran interviews, pilot interviews, author interviews, and other activities like the WWII Fashion Show will be returning.



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**Q: Will there be flying formations like at a traditional air show?**

**A:** This year will feature a dedicated air show from 1:30 p.m. to 3:30 p.m., the first time we are closing the airspace to put on an airshow! Several flybys from military aircraft are planned, and you will see WWII planes flying all day. The Main Showcase stage located by the tarmac will be front and center all weekend for interviews, flying narration, and of course the daily airshow itself each day.

**Q: Will you accept credit cards at the gate?**

**A:** Yes. We accept Visa, MasterCard, American Express, and Discover cards.

**Q: Are coolers permitted?**

**A:** Coolers are not permitted on the premises. Food and beverage will be available for purchase on-site.

**Q: Are cameras and video recorders allowed?**

**A:** Yes, cameras and video recorders are permitted along with camera bags. Please note that these bags will be subject to search upon entry.

**Q: Is smoking allowed?**

**A:** Since the WWII Air, Sea & Land Festival takes place on an active runway, smoking is forbidden on all Festival grounds. Offenders caught smoking will be asked to leave.

**Q: Are there restaurants in the area?**

**A:** Messina's at the Terminal will have food and beverages available on-site and The Runway Cafe in the Lakefront Airport terminal will be open daily for breakfast and lunch specials from 7:00 a.m. to 2:00 p.m. Guests can also purchase food through Messina's catering. Vegetarian options and beer will also be available.

**Q: Can I bring a lawn chair or blanket?**

**A:** Yes. There is no reserved seating included with the general-admission ticket. There is limited seating in the Wedell Hangar, and guests are invited to bring a lawn chair or blanket to sit. However, tents and awnings of any kind are NOT permitted.

**Q: Will there be seating available?**

**A:** There will be seating in the Wedell Hangar in front of the main stage area. Tables will be available behind the main seating area for the stage so guests can enjoy their meal and get out of the sun.

**Q: May I exchange my general admission ticket for a different day?**

**A:** Yes. Simply bring your purchase confirmation or voucher to the entry gate and we will accommodate you.

**Q: Is there shade?**

**A:** The outdoor area is open to allow for the takeoff and landing of the aircraft. The Wedell Hangar will provide a shaded escape with access to the Museum's retail store, the Hands-on Activity Area, Peoples Heath Veterans Tent, and the main stage. We do recommend bringing small umbrellas, sunglasses, lotion, and hats to protect yourself from the sun.

**Q: Are pets allowed?**

**A:** Pets are not allowed. Service animals are permitted.

**Q: Is there an ATM on-site?**

**A:** There will be an ATM on the premises.

**Q: Are there first aid facilities on-site?**

**A:** We will have EMTs stationed on-site throughout the day.



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**Q: What if it rains?**

**A:** The WWII Air, Sea & Land Festival will happen rain or shine. In the event of a major weather event, monitor this website for announcements. Please be aware that tickets are officially nonrefundable. All customers should make purchases with this in mind. Any change to that policy would be made at the sole discretion of The National WWII Museum, Commemorative Air Force, and the Greater New Orleans Sports Foundation.

**Q: Will there be activities for kids?**

**A:** There will be a dedicated Kid Zone this year featuring inflatables, rock walls, obstacle courses and more! Don't forget kids 12 and under will be FREE all weekend!

**Q: Does my WWII Air, Sea & Land Festival ticket allow me entrance to the Museum?**

**A:** WWII Air, Sea & Land Festival tickets (available for purchase either through Museum website or at the Festival gate) are valid for WWII Air, Sea & Land Festival admission ONLY. They are not valid for Museum admission. Tickets for Museum admission and on-site Museum experiences (such as Beyond All Boundaries and Final Mission: USS Tang Submarine Experience) are available for purchase either through the Museum website or at the Museum.

**Q: Does my Museum ticket allow me entrance to the WWII Air, Sea & Land Festival?**

**A:** Tickets purchased at the Museum are valid for Museum admission and on-site Museum experiences (such as Beyond All Boundaries and Final Mission: USS Tang Submarine Experience) ONLY. You must purchase a WWII Air, Sea & Land Festival ticket separately, either through the Museum website or at the Festival gate.



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## FREQUENTLY ASKED QUESTIONS

### Free Student Day FAQs

Friday, October 12, will be a special Student Day at WWII Air, Sea & Land Festival with free admission for preregistered student groups. Attendees will take part in activities focused on both the history and science of flight as they learn about what it took to keep iconic warbirds soaring overhead. On-site parking for buses will be provided; however, all student groups must RSVP for their desired Student Day visitation time slot by Friday, October 5, 2018. Email [youthprograms@nationalww2museum.org](mailto:youthprograms@nationalww2museum.org) to begin the reservation process.

**Q: What do I need to bring with me for my student group to receive the free student admission?**

**A:** All students groups MUST have previously RSVPd to receive Free Student Day admission. Please print out and bring the confirmation form emailed to you confirming your reservation and listing your time of arrival. If you do not have or have not yet received confirmation form, please email [shelbie.johnson@nationalww2museum.org](mailto:shelbie.johnson@nationalww2museum.org).

**Q: Where do I go when my student group arrives?**

**A:** School buses may proceed to the main entrance to drop off teachers and students. From there, bus drivers will be directed to the bus parking lot. Student groups arriving by car may park in the lot nearest the main entrance. After assembling your group, the designated teacher contact or chaperone should proceed to the student group check-in table. Present your confirmation form and you will receive a schedule of the day's offerings.

**Q: What if my group is late or needs to cancel?**

**A:** For all major delays or day-of cancellations, please call 504-952-0628.

**Q: Will my student group be guided through the Festival?**

**A:** No. At the student group check-in, all student-group chaperones will be given a schedule of the day's offerings and an orientation of the Festival's layout to explore. Depending on group size, school groups may be divided into smaller groups as they rotate throughout the Festival

**Q: Can students tour the Festival individually?**

**A:** No. All student groups must remain together with their chaperones for the duration of their tour of the Festival.

**Q: Will there be flying formations like at a traditional air show?**

**A:** This year will feature a dedicated air show from 1:30 p.m. to 3:30 p.m., the first time we are closing the airspace to put on an air show! Several flybys from military aircraft are planned, and you will see WWII planes flying all day!

**Q: Are there rain/inclement weather plans?**

**A:** The WWII Air, Sea & Land Festival will happen rain or shine. In the event of a major weather event, monitor this site for announcements.

**Q: What should my student group wear?**

**A:** Students participating in Free Student Friday will have the opportunity to participate in the WWII Obstacle Course. There is no requirement for dress, but we strongly encourage students wear gym gear and closed-toe athletic shoes.

**Q: Is the Festival wheelchair accessible?**

**A:** The Festival is primarily on concrete with easy access for wheelchairs and scooters. In addition, ADA-compliant restroom facilities will also be provided.



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**Q: Are outside food and drink permitted? Is there anywhere to sit down and eat?**

**A:** Food and beverages for purchase will be available on-site. However, student group lunches/snacks will be permitted. Tables will be available on a first-come, first-served basis inside the hangar so guests can sit down and enjoy their meals. Student groups are also welcome to eat in the open spaces outside.

**Q: Is there shade?**

**A:** The outdoor area is open to allow for the takeoff and landing of the aircraft. The Wedell Hangar will provide a shaded escape with access to the Museum's retail store, the Hands-on Activity Area, Peoples Heath Veterans Tent, and the main stage. We do recommend bringing small umbrellas, sunglasses, lotion, and hats to protect yourself from the sun.

**Q: Is there an ATM on-site?**

**A:** There will be an ATM on the premises.

**Q: Are there first aid facilities on-site?**

**A:** We will have EMTs stationed on the grounds throughout all three days of the Festival.

**Q: Are cameras and video recorders allowed?**

**A:** Yes, cameras and video recorders are permitted along with camera bags. Please note that these bags will be subject to search upon entry. For all other questions, please call 504-528-1944 x 313 or email [tom.gibbs@nationalww2museum.org](mailto:tom.gibbs@nationalww2museum.org)